

# INFORMATION TECHNOLOGY SERVICES

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The Washburn Information Technology Services (ITS) Department provides computing, networking, video, wireless Internet access, and voice services at Washburn University Institute of Technology. Students may receive assistance with user accounts, e-mail, wireless connectivity, and other services by calling (785) 670-3000 or visiting ITS staff.

Students admitted to Washburn Tech are given access to Washburn University's Web portal, MyWashburn ([my.washburn.edu](http://my.washburn.edu) (<http://my.washburn.edu>)). Tools available in MyWashburn include campus announcements, e-mail, Washburn University class registration (for students enrolled in coursework at Washburn University), and connection to online classes or materials related to coursework. MyWashburn may be accessed from any Internet connection, on or off campus. Students can receive support for online courses from the Online Education staff by sending e-mail to [online-ed-support@washburn.edu](mailto:online-ed-support@washburn.edu).

On campus, students may connect to the Internet and computing resources using equipment in computer labs or via wireless using a personal laptop or other device near one of the many wireless access points.