

# INFORMATION TECHNOLOGY SERVICES

---

Information Technology Services (ITS) provides Technology Support for all students at Washburn University. Services include free computer assistance, virus removal, updating, and recommendations as needed.

You can find information on hours and services available to you at <https://washburn.edu/its> (<http://washburn.edu/its/>). Our walk-up support center is located at 104 Bennett Computer Center, by telephone at (785) 670-3000, and by email [support@washburn.edu](mailto:support@washburn.edu).

Students admitted to Washburn University are given a standard username, and password for access to the following primary resources:

- **MyWashburn** - <https://experience.elluciancloud.com/mywashburn/> (<https://experience.elluciancloud.com/mywashburn/>) - Includes campus announcements, course registration, financial information, links to online class content, etc.
- **Desire2Learn (D2L)** - <https://d2l.washburn.edu> - D2L is our Learning Management System where students access online course content
- **Office 365 (Outlook)** - <https://outlook.washburn.edu> - Student email, and Microsoft 365 access including 5 licenses of Office for installation on your computers, or tablets.

On campus, students may connect to the internet, student accessible printers, and other computing resources in classrooms, computer labs, or wirelessly on personal devices. Students living on campus may also connect devices using a wired connection. More information can be found at <https://washburn.edu/its/internet-wifi-access> (<https://washburn.edu/its/internet-wifi-access/>)

ITS is here to provide the support you need for access to university resources. If you should require any assistance stop by the Technology Support Center at 104 Bennett Computer Center, Call (785) 670-3000, or email [support@washburn.edu](mailto:support@washburn.edu).